

User Manual
FELIX Pro 2

29 January
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Revision 3



1 Introduction

Thank you for choosing FELIXprinters!

It is highly recommended to read this manual. It explains in short how to make your first print and contains essential tips to operate the printer properly.

If you are unable to continue or have any questions, you can check at the support section of our website or you can contact us directly:

Website: www.felixprinters.com/support

Email: support@felixprinters.com

Telephone: +31 (0)30 30 31 387

Address: Zeemanlaan 15, 3401MV IJsselstein, The Netherlands

Kind regards,

FELIXprinters

2 Safety

To safely operate the FELIXprinter, we advise that you keep the following **safety recommendations** in mind:

	<p>General safety Keep children under the age of 14 out of reach of the FELIXprinter. FELIXprinters are only suitable for professional use.</p> <p>Considerations when printer is in operation. Don't leave the printer unattended, before making sure the first layer is printed properly Don't lean on the printer. Be careful with long hair and wide clothes. Don't transport the printer. Make sure all moving parts can move without any obstructions. Don't remove any objects from the hot plate while printing Caution with any moving parts that move in the X, Y and Z direction. Moving parts can have a pinching hazard.</p> <p>Printer placement Place the FELIXprinter on a stable table/desk or something with a similar height. Place the printer on a height where children cannot reach it. Use the FELIXprinter in a dry environment at room temperature</p>
	<p>Electronic safety Only use the power supplies and cables supplied by FELIXprinters. Always turn off and unplug the printer before performing maintenance or modifications.</p> <p>The power supply meets all CE mark regulations and is protected against short-circuit, overload, over voltage and over temperature.</p>
	<p>Ventilate Good ventilation while printing is advised. When printing ABS, small concentrations of styrene vapor can be released. This can (in some cases) cause headaches, fatigue, dizziness, confusion, drowsiness, malaise, difficulty in concentrating, and a feeling of intoxication.</p> <p>We recommend using filament types shown on the FELIXprinters website. Examples PLA, PETG, ABS, Glassbend etc. Other types may be toxic; please follow instructions from the filament supplier.</p>
	<p>Caution with heater elements There is a potential risk of burn, as the print head can reach temperatures of up to 275°C and the heated bed of up to 105°C. Don't place objects on the heated bed, not even when the printer is turned off.</p> <p>Always let the printer cool down for at least 10 minutes before doing maintenance or modifications.</p>

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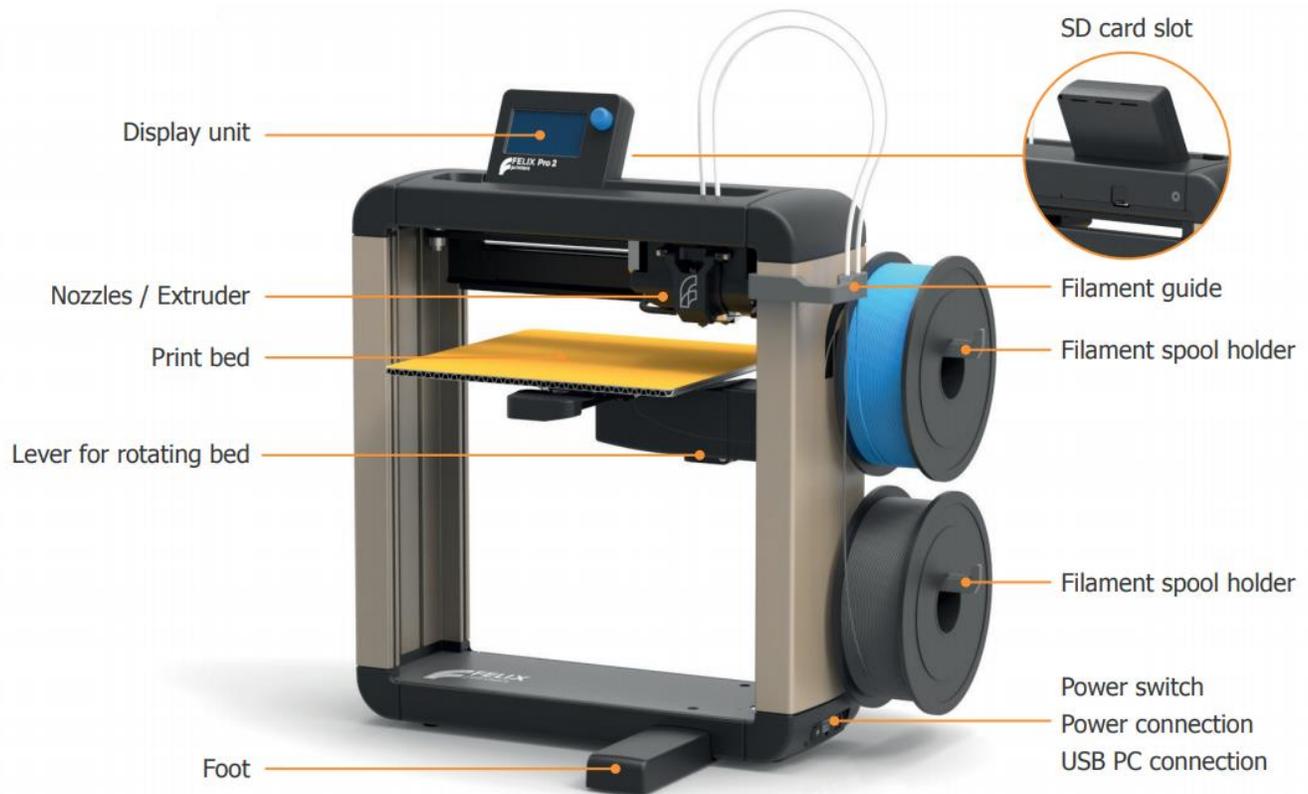
4 Printer specifications

Printing		Electrical											
Print Technology	Fused Filament Fabrication	AC input:	100-240V, 50-60 Hz										
Build Volume	23.7 x 24.4 x 23.5 cm	Power Requirements	24V DC, 10 Amps										
Print Quality	<table border="1"> <tr> <td>Low</td> <td>250 microns</td> </tr> <tr> <td>Normal</td> <td>200 microns</td> </tr> <tr> <td>High</td> <td>150 microns</td> </tr> <tr> <td>Very High</td> <td>100 microns</td> </tr> <tr> <td>Extreme</td> <td>50 microns</td> </tr> </table>	Low	250 microns	Normal	200 microns	High	150 microns	Very High	100 microns	Extreme	50 microns	Connectivity	USB Optional WIFI
Low	250 microns												
Normal	200 microns												
High	150 microns												
Very High	100 microns												
Extreme	50 microns												
Positioning Resolution	XY: 1.6 microns Z: 0.15 microns	Power Usage	Max 220W										
Filament Diameter	1.75 mm	Chipset	Arduino Due, 32bit										
Nozzle Diameter	0.35 mm	Internal Voltage	24V										
Amount of Nozzles	2												

Software		Mechanical	
Software Bundle:	Simplify3D Optional: - Repetier-Host for FELIXprinters - Kisslicer	Chassis	Aluminum profiles and Steel
File Types:	.STL .gcode	Build platform	Detachable aluminum sandwich plate. Heated platform
Supports:	Windows, XP and newer	XY Bearings	Linear ball bearings
	Linux (Ubuntu 12.04+)	Z bearing	Linear ball bearings
	Mac OS X [10.6/10.7/10.8]	Stepper Motors	1.8 deg angle 1/128 micro-stepping

Physical Dimensions		Temperature	
Printer dimensions	43 x 39 x 55 cm	Ambient operating temperature	15-32 °C [60 – 90 °F]
Weight	11.5 kg	Storage temperature	0 – 32 °C
Shipping Weight	13 kg		
Shipping Box	59.5x63.5x22.0 cm	Warmup time	
		Heated bed (60 °C)	1.5 min
		Nozzle (200 °C)	1 min

5 FELIX Pro 2 at a glance



6 Unboxing, Setup and Prepare

For further instructions please consult the quick start manual, where the following topics are covered.

- Unboxing
- Setup of printer
- Preparation for microSD printing

7 Printer calibration

For 3d printing, the first layer is the most important layer. It is the basis of a print job (which can take more than 70 hours in some cases). An improperly printed first layer is mostly the cause of a failed print. With the automatic calibration features properly executed, the chance of failure will be minimized.

The calibration mechanism is dependent upon the following features on the printer.

- The probe sensor in each hot-end.
- The leveling gears underneath the bed.

So, when one of the above two systems is not working properly, the printer will not be able to calibrate.

7.1 What does the calibration do?

For the FELIX Pro 2 to properly operate the calibrations described in this chapter need to be performed.

7.1.1 Physically leveling the build plate. (automated)

To ensure the distance between the bed and the nozzles is the same over the whole build plate. This is done automatically.

When to do this calibration?

- When changing to a new bed.
- When the first layer is not sticking to the bed
- When you see that the lines on the first layer, significantly differ in thickness from one side to the other side of the build plate.
- After transporting the printer.

When the auto bed leveling routine is started. The following steps are performed.

1. The hot-ends heat up to 185 °C
2. The currently active extruder will touch the bed at 4 points.
3. The bed leveling gears turn to make the bed level. (Level in this case means that the distance between the build plate and the hot-end is the same over the whole bed surface).
4. The probe/hot-end will touch the bed at 4 points to verify. If ok, the calibration is done, if not ok, the routine goes back to step 2. This loop will be done max 5 times, but when the machine is in proper condition it should take max 3 cycles.

How to do the bed leveling calibration?

Please consult the quick start manual for further instructions.

7.1.2 Z-height calibration, detecting the height difference between the two hot-ends. (automated)

The extruders must operate at the same height. Due to production tolerances and rotating mechanism of the right extruder, this has to be calibrated. The printer will do this in an automated way.

When to do this calibration?

- After changing one of the two hot-ends or nozzles.
- When you see the first purge lines are significantly different in thickness.

The extruder height calibration routine performs the following:

1. The hot-ends heat up to 185 °C.
2. The printer homes all axes.
3. The Extruder moves to a certain position and probes both extruders a couple of times.

How to do the z-height calibration?

Please consult the quick start manual for further instructions.

7.1.3 XY- calibration. Adjusting the x, y distance between two hot-ends. (assisted)

The distance between two extruders need to be calibrated properly in order for a dual head print to successfully finish. If this is not done properly printed lines from both extruders might overlap too much and cause a printed failure.

When to do this?

- After exchanging/servicing a hot-end
- When adjacent features printed with both extruders do not properly aligning.

How to do the XY calibration?

1 E1: 22°C E2: 22°C B: 21°C

Back
Dual Preheat/Cool
Remove Build PLT.
>Change filament
Level Buildplate

2 E1: 22°C E2: 22°C B: 21°C

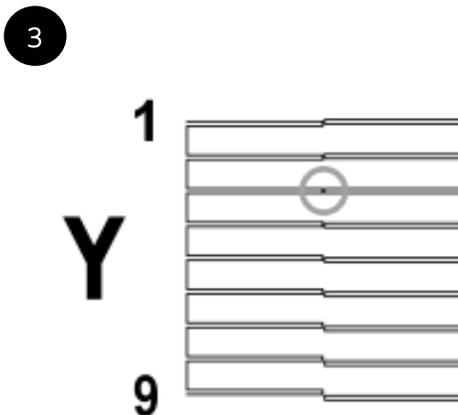
Back
Dual Preheat/Cool
Remove Build PLT.
Level Buildplate
>Calibrate Extruders

After booting up, go to the main menu by pressing the blue button.

Then go to Control and insert PLA filament for both hot-ends.

Go to calibrate extruders and choose Calibrate XY

The routine will print lines with both extruders



4 E1: 22°C E2: 22°C B: 21°C

Choose the Best
Aligning XY Values

>X Value 8

Y Value 3

Continue

Go to calibrate extruders and choose Calibrate XY

The routine will print lines with both extruders. Now choose the best aligning values for X and Y and press Continue.

Note: In case the values go out of range simply select the best aligning value and repeat the steps.

8 Filament flow detection

8.1 What is filament flow detection?

The FELIX Pro 2 features filament detection. This in general monitors the flow of filament to the printer. This features can save print-jobs where there is a problem with filament transport, giving the user a chance to correct this and save potentially hours of time and kg of filament.

The filament detects the following cases:

- If there is no filament present.
- If the filament is slipping.
- If there is a clog in the extruder.

8.2 How does filament flow detection work?

The filament detection is basically a wheel that runs along with the filament. The controller constantly compares the amount of flow with the sent out extruder steps. If the difference is too large, an error will be displayed:

There are two stages.

Trigger 1. When flow is below the 1st threshold, the speed of the printer is lowered to 70%, to possibly correct the flow deficiency. And will show “Filament slipping” on the display.

Trigger 2. When the filament flow is below the 2nd threshold. The printer will show the following error.

“Filament Jam. Click to reheat”.

When this error occurs the following happens.

- The extruder goes to the park position.
- The extruder heaters turn off (bed heater stays on).
- The printer waits for user interaction to continue.

See section *trouble shooting* for more information what could be the root cause for this issue.

8.3 Manually turn off filament flow detection

If for some reason the filament detection seems to fail, or in your situation it is not required or unwanted. You can disable it manually via the host software controlling the printer.

You basically send some gcode commands directly to the printer in the send command text box. This is the required command to disable the filament detection.

```
M602 S0 P1
```

Besides sending this code to the printer via the host-software, you can also put the line of code on a plain text file and save that as *.gcode file and run this via the display unit interface.

Note: The filament detection function is restored, when you reset or restart the printer.

9.2 The main menu

Press the rotary button to enter the main menu:



This is the main menu.

Control, contains most commonly used functions

Print, will display the print files on the microSD card

Settings, you can adjust printer settings.

9.3 Control Menu

Back ←	Return to previous menu.
Dual Preheat/Cool	Toggles heaters On or OFF to preset temperatures
Remove Build PLT	Disables heaters and moves platform forward for convenient bed removal
Change Filament	Shows a routine to change filament.
Level Build PLT	Performs a bed leveling calibration routine
Calibrate Extruders	Enters calibration menu for extruders.
Calibrate Z	Calibrate z-height difference between extruders
Calibrate XY	Calibrate xy distance between extruders
Move	Home X axis of the printer.
Home X	Home Y axis of the printer.
Home Y	Home Z axis of the printer.(Nozzles will heatup first to 120 °C
Home Z	Enter the X axis normal movement menu. Click again to exit.
X pos fast »	This indicates if the zero position sensor is activated.
X: 0.00 mm	This indicates if the maximum position sensor is activated.
Min endstop: Off	
Max endstop: N/A	Enter the X axis fine movement menu. Click again to exit.
X position » ...	Enter the Y axis normal movement menu. Click again to exit.
Y pos fast » ...	Enter the Y axis fine movement menu. Click again to exit.
Y position » ...	Enter the Z axis normal movement menu. Click again to exit.
Z pos fast » ...	Enter the Z axis fine movement menu. Click again to exit.
Z position » ...	Enter the extruder movement menu. Click again to exit.
Extr. Position »	Turn blue knob to feed in or out filament of the active extruder.
E: 0.00 mm	
1 click = 1 mm	The percentage shows how much power is sent to the heater,
E: 0.0/ 0°C -> 0%	
176.7 m printed	Set position of servo that moves the right extruder front and back
Servo pos.: 1050	
Manual Positioning	Disables all motor power, enabling manual movement of axes by hand.
Fan speed: ...%	Control fan speed, blowing cool air on extruded filament.
E1: 22/ 0°C	Left Extruder temperature (actual temp / setpoint temp)
E2: 22/ 0°C	Right Extruder temperature
B: 22/ 0°C	Bed temperature

9.4 Print Menu

Back ← <input type="checkbox"/> Folder 1 Printfile.gcode	Return to previous menu. Folder Printfile. Only *.gcode files can be printed.
--	---

9.5 Settings menu

Back ← Info Tot. Time: ...H Tot. Filament.: ...m Language English Deutsch Espanol ...	Return to previous menu. General info Total printed time in hours Total extruded filament in meters. Choose your language
<div style="border: 1px solid red; background-color: #fff9e6; display: inline-block; padding: 2px 10px; color: red; font-weight: bold;"> ONLY CHANGE BELOW SETTINGS IF YOU KNOW WHAT YOU ARE DOING </div>	
Extruder <input type="checkbox"/> Select Extr. 1 <input type="checkbox"/> Select Extr. 2 X-Offset: 0.00 Y-Offset: 0.00 Steps/MM: 147 Start FR: 5 Max FR: 30 Accel: 10000 Stab.time: 1 Wait Retr.: 0mm Wait Temp. 150C Advance Lin: 0 Advance quad: 0 Control: PID PID P: 20.00 PID I: 0.60 PID D: 65.00 Drive Min: 40 Drive Max: 220 PID Max: 255	Extruder settings Currently active extruder (see white square in front) X-offset of extruder (this is only used for extruder 2) Y-offset of extruder (this is only used for extruder 2) Motorsteps to extruder 1mm of filament Start feedrate of extrusion Maximum feedrate of extrusion Acceleration of extrusion Temperature stabilization time. Filament retraction amount when printer is waiting to reach temperature Waiting temperature during pause Extruder linear advance parameter. Extruder quadratic advance parameter. Heating strategy, standard PID control Proportional control value Integral control value Derivative control value Minimum PID control value Maximum PID control value Maximum PID value
Build Platform Build PLT Coating BuildTak Kapton Custom: 0.10mm Control: PID PID P: 100.00 PID I: 0.50 PID D: 150.00 Drive Min: 0 Drive Max: 255 PID Max: 255	Build platform control Build platform coating setting, used to add offset between nozzle and bed after homing. Heating strategy, standard PID control Proportional control value Integral control value Derivative control value Minimum PID control value Maximum PID control value Maximum PID value
Baudrate: 115200 Save Settings	Set communication baudrate between printer, must reboot printer to activate. Save changed settings.

Reset Settings	Reset settings to default parameters.
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9.6 Printing Menu (Only active during print)

Back ← Stop Print Pause Print Change Filament Z-Offset: 0.00mm Speed Mul.:100% Flow Mul. : 100% E1: 190/190°C E2: 190/190°C B: 45/55°C Fan Speed: 0%	Return to previous menu. Stop and cancel the print Pause the print Change filament during print. Printer will move to side where user. Change offset of printer. Speed override. You can change printspeed on the fly. Filament Flow override. You can override the rate of extrusion. Fan speed override, changes rate of cooling of extruded filament.
--	---

10 Maintenance

The printer is a quite complex motion system and requires maintenance. Besides the explanation in this chapter, for your convenience you can watch a video showing how to maintain your printer.

https://www.youtube.com/playlist?list=PLU0Emwab9bHXCHT2ZD9SXt_nP-aoWnbwD

10.1 How to maintain/exchange hot-ends

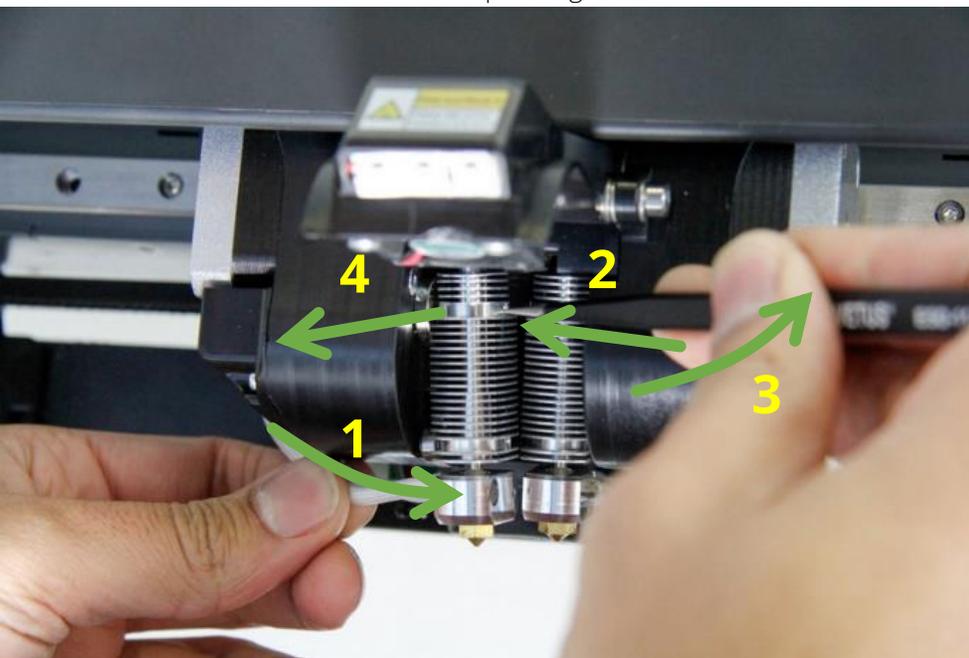
For cleaning or maintenance purposes, the hot-end can be easily removed from the FELIX Pro.

Please take the following steps.

1. Check if there is still filament loaded in the hot-end. If there is no filament loaded, then goto step 4. If yes, from the display unit or PC interface select the correct extruder and heat it up.
2. Retract the filament from the hot-end.
3. Let it cool down.
4. Turn off the printer.
5. Open the cover in front.

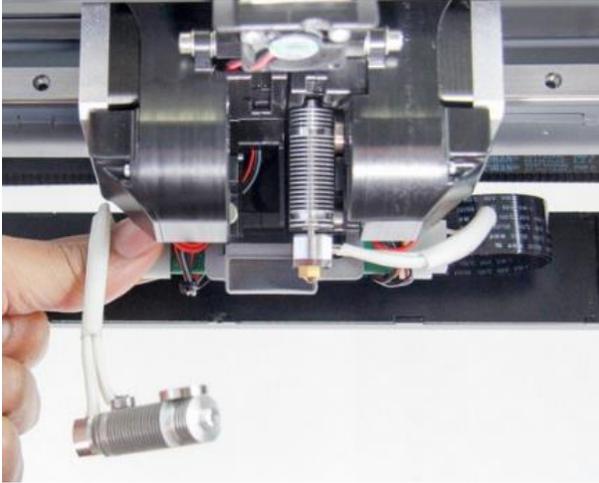


6. Remove hot-end connector of the corresponding hot-end.

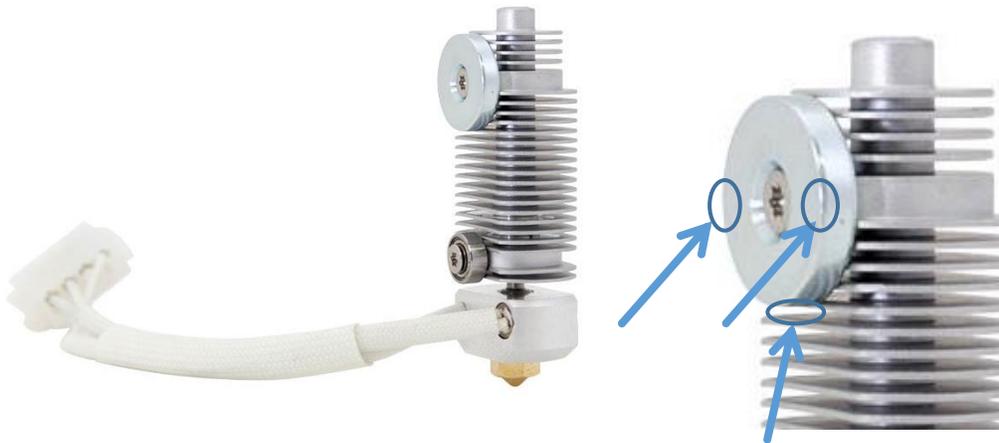


1. Push hot-end 3mm inwards
2. Insert tweezers in small hole
3. Rotate tweezers and hot-end should start to come out
4. Pull out hot-end

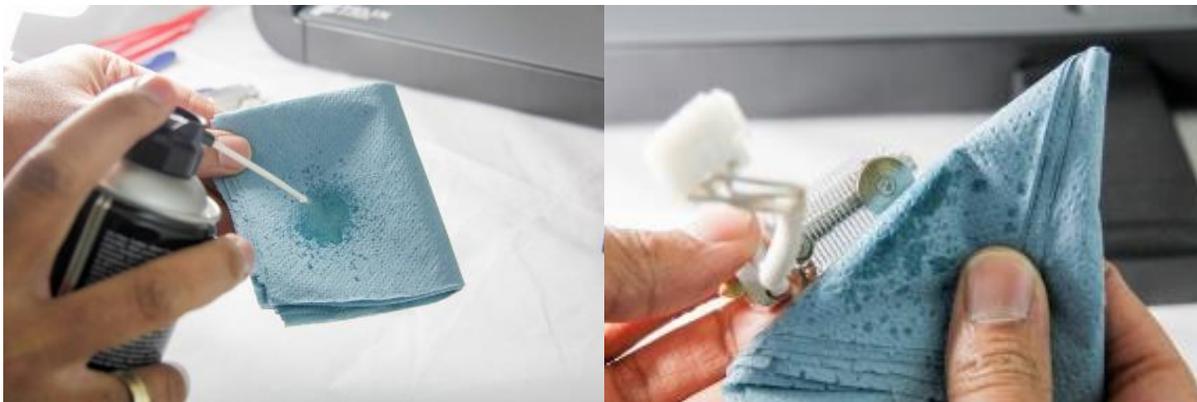
- Pull connector to the side



- Inspect hot-end. Check for debris or black spots. Clean the disc.



- After cleaning, condition the top disc with non-electrically conducting Teflon spray. First spray it on a cloth, then rub it on the disc. On the side and the bottom of the disc.



10. Then Reverse assembly of the hot-end into the extruder assembly. Do not forget to close the lid.
Ensure the hot-end wires make the bend as shown below in green



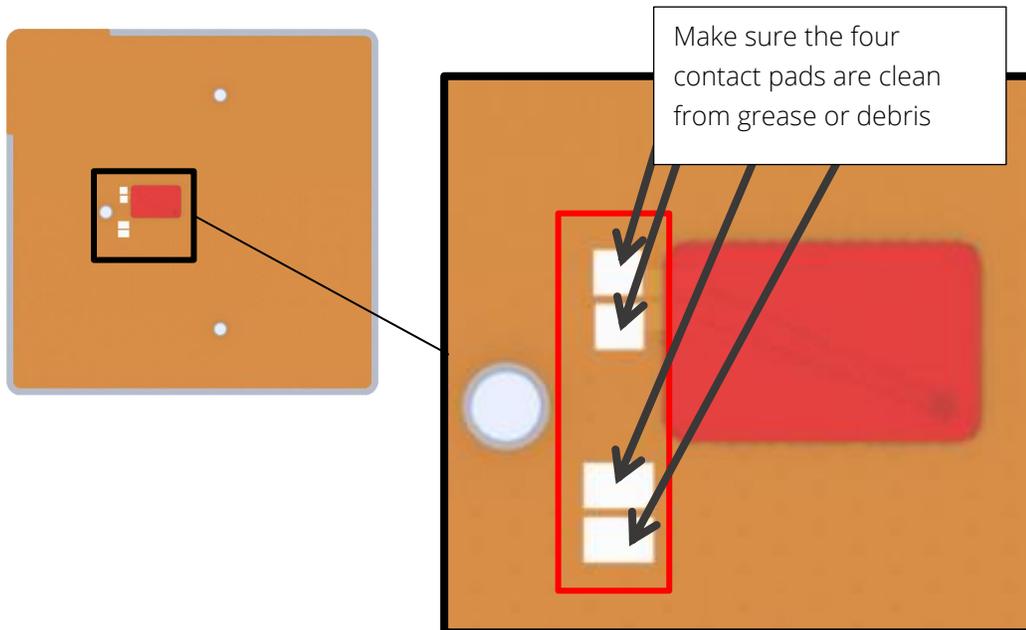
11. Please do the following two extruder calibrations, if you wish to properly print dual head.
- Z-height calibration
 - XY calibration

Caution: There is a potential risk of burning, as the nozzle can reach temperatures of up to 275°

TIP: Clean hot-end exterior from filament before starting a print, to prevent blobs of plastic on your printed object.

10.2 Print bed contact points

Make sure to keep the contact points on the bottom of the print bed clean. Use a detergent like alcohol and rub gently with a paper towel or cloth. Check this regularly, especially, when you remove the bed a lot from the printer.



10.3 Dust cleaners

Filament attracts a lot of dust and small particles. Make sure the filament enters the filament holder through the dust cleaner. After a few months of printing it is recommended to replace the dust cleaners.

10.4 Motion system

The linear bearings require almost no maintenance. Recommended is that you put a little some grease on them every 3-4 months.

The belt tension of the x and y axis can also be checked in intervals of 3 months. Check this small movie to see how to tension the belts.

<https://www.youtube.com/watch?v=dpS6nWn5rE8>

11 Trouble shooting

11.1 Z-sensor triggered, improper leveling (G32), homing and printing in the air.

The calibration features rely on a proper functioning of the z-probe build into the hot-ends.

Z-sensor triggered.

This message can show up when the printer is idle and one of the two z-sensors is active, while the nozzle tip is not actually touching the bed.

This does not have to be an issue. It becomes an issue if at the start of the print this issue is not cleared.

It can usually be cleared by

- Heating the hot-ends (this happens at the beginning of each print.
- Pull down the extruders onto their contacts. In some occasions, when you pull out filament by hand, it could sometimes pull the hot-end upwards and it can stay there.
- Do maintenance of the hot-ends

G32 leveling failed.

This is related to the z-sensor. It shows up, when a bed leveling routine is started and the z-sensor is either triggered at the start of this routine, or it unexpectedly triggers during this routine.

How to fix z-sensor triggered

For further information please consult this guide in our download section.

<http://www.felixprinters.com/downloads/1.%20Pro%20Series/2.%20FELIX%20Pro%202/3.%20Troubleshooting/How%20To%20-%20Fix%20z-sensor%20triggered%20Pro%202%20-%20V7.pdf>

11.2 "Click to reheat" dialogue, filament detection

If your print gets interrupted and you get the message "Click to reheat" on the display, that means the printer has detected that the filament is not being fed through at the expected rate.

The printer pauses the print job at hand and will wait for the user to check the issue. While it is waiting, the temperature of the extruder is set to a low temperature for safety (it may take a long time before someone checks the printer again).

If you click the blue button next to the display, the printer will first re-heat the extruder to the printing temperature again. After that, it allows you to manually feed some filament to get things working again. You can feed filament by turning the blue knob clockwise. If you click the button again, the printer will resume what it was doing.

Causes for this behaviour

Filament jam.

A jam can occur when the filament gets tangled on the spool.

Sometimes a bulge or kink in the filament causes a jam.
In this case, make sure the cause of the jam is removed before resuming the print job.

Printer has run out of filament.

Put a new spool of filament on the printer. Cut off the filament so that the end is flat. Feed the filament through the dust filter and the Teflon tube. Insert the filament into the print head.

If the extruder is at its target temperature, feed through the new filament.

The printer will then push the old filament through the extruder.

When you are sure the new filament has properly entered the extruder, resume printing.

Very soft material (like Flex material).

The filament can get squeezed so much by the clamping mechanism that the detector misjudges the amount of filament coming through.

It may help to decrease the clamping range (see "Howto adjust filament clamping range").

A clogged hot end that is preventing the filament being fed through.

Nozzle is too close to the bed or printed object.

This can happen if the bed is not leveled right or the object is warping up.

The filament cannot flow through the nozzle properly, causing the filament feeding mechanism to slip or stagnate. Level the bed and make sure the first layer adheres really good to the heated bed.

A clamping range that is **too small**. See [this article](#).

11.3 No filament is coming out of extruder

The most common causes to get a clogged hot-end are (ordered from most common to least common):

Chosen print temperature too hot.

Try printing at the recommended temperatures for the chosen filament. For instance, printing PLA at 210 degrees might work in some cases, but it is critical. The top part of the hot-end will become near the critical 60°C where the filament becomes too soft, too soon and causing a clog.

Fan cap not closed.

The front fan cap should be flipped closed all the time when the extruder heaters are active. Failure to do so can cause the cooled part of the extruder to become hot, and the filament will soften or melt too early, causing jamming.

Hot end not really clogged

Sometimes the extrusion is partly blocked because the nozzle is too close to the bed or to the printed object. Please check if the z-homing of the printer is correct. Check if the printed object is deforming in such a way that it moves too close to the nozzle.

Bad quality filament.

Make sure to get good quality filament. Dimensional tolerances and also bad consistency of the material itself can cause trouble during printing.

Dust collector not applied around the filament.

Filament attracts a lot of dust, which can potentially all come into the hot-end. In some dusty environments this could cause a clogged hot-end within a few hours.

Fragment of previously printed material still in extruder.

If you print a material with a high melting temperature and next a material with a low melting temperature, it may be that a residue of the high melting temperature plastic causes issues inside the extruder. Try extruding some (20 cm) PLA filament manually at high temperature (220 °C). Make sure to turn back the temperature to normal while slowly extruding some more material to prevent it to coal inside the extruder.

Clog from the inside of the hot-end.

It could be that a big dust particle or debris buildup inside the hot-end tip causes clogging from the inside.

You could try the dip-and-pull method:

Insert PLA in the hot end. Heat the hot end to about 220°C. Try to extrude some material. Set the hot end temperature to 80°C. Disable stepper motors (can be done via the Quick settings menu on the printer itself). Wait for the extruder to reach the set temperature. Pull out the filament in one smooth and steady movement. Most times the clogging material is attached to the solidified end of the filament.

If that fails, you can try hand-drilling the nozzle opening with a drill that matches your nozzle diameter. The best is to do this when the extruder is warm, but be careful! We sell some small diameter drills in our web shop.

Hot-end parts are not fixed together properly.

This could cause buildup of filament in some internal cavities/edges.

11.4 Heater decoupled / DEF / DEC message on screen

This error presents itself when a part of the heater circuit is not working.

It can generally be caused by one of the following things:

Bad electrical connection with the hot end cartridge.

The white big connector of the hot end should be plugged all the way onto the printed circuit board on the print head. If you get the error, please try to pull off the connector sideways and then plug it back on firmly.

Please note: the connector also can be plugged on back to front. This does not damage anything, but it will not work either.

Turn off and on the printer to reset it after the hot end has been reconnected.

The heater cartridge/thermistor (= temperature sensor) is not mounted right
A bad thermal contact between components and aluminum body can cause the printer to detect that the temperature is rising too slow to be credible.

Solution: tighten set screws that fix the heater cartridge and/or the thermistor.

Be a bit careful with the thermistor set screw, overtightening it may damage the thermistor.

The heater cartridge is broken.

The printer detects that the temperature does not rise when the heater is activated.

Solution: replace the thermistor/heater set.

The thermistor is broken.

The printer decides it is broken when the temperature measured is lower than 0°C or higher than 275°C, or when the temperature does not seem to rise fast enough.

Solution: replace the thermistor/heater set.

Thermistor wires are (partially) broken.

This can sometimes be seen as a very fast fluctuation of temperature.

Solution: replace the thermistor/heater set.

12 Safety

To safely operate the FELIXprinter, we advise that you keep the following **safety recommendations** in mind:

1. FELIXprinters are only suitable for professional use.
2. Keep children under the age of 14 out of reach of the FELIXprinter
3. Only use the materials polylactic acid (PLA), Acrylonitrile butadiene styrene (ABS) or Arnitel as printing material. Consult FELIXprinters if you want to use a different material.
4. Do not use a different power supply than the provided power supply, it can be dangerous and cause electronical malfunctions.
5. Always make sure the first layer of the printer is successfully printed, before leaving the printer unattended.
6. When removing or feeding material to the hot end, wearing heat-resistant gloves is recommended.
7. When operating the FELIXprinter, be carefull with long hair and loose clothes.
8. Don't put objects on the heated bed, not even when the printer is turned off.
9. Don't remove any objects from the hot plate while the printer is still printing objects.
10. Turn off the FELIXprinter when errors occur.
11. When unattended, turn off the FELIXprinter.
12. Make sure all moving parts can move without any obstructions.
13. Caution with any moving parts that move in the X, Y and Z direction. At the end of each moving part there is a pinching hazard.
14. Watch out for any other non-protected sharp edges of the printer.
15. Don't lean on the FELIXprinter when it is operating.
16. Don't transport the FELIXprinter when it is in operation.
17. Only operate the FELIXprinter in a sufficiently ventilated environment (fumes from ABS and PLA can cause respiratory irritation).
18. Use the FELIXprinter in a dry environment.
19. Use the FELIXprinter on a stable and leveled surface.
20. Place the FELIXprinter on a table/desk/something with a similar height in order to keep small children at a safe distance.

13 Tips and tricks

13.1 Flexible Filaments

Our 3d printers can in general handle flexible filaments well. Depending on the amount of flexibility, you might need to take some extra precautions to print it without trouble.

This is a best practice:

Precautions.

1. Ensure you **use the correct slicing profiles** for flexible filaments from our supported softwares.
2. Ensure the **extruders are cleared** from non-flexible filaments. It is essential that the filament does not experience any obstructions in the hot-end barrel, before reaching the hot parts of the hot-end. Otherwise chances of buckling filament inside the extruder are very high. Obstructions can occur if there has been printed with some hard filament before, make sure it is removed from the barrel of the hot-end. This can be done by extruding some hard filament and then fully retract it again. Easy way is to do it via the display unit. Then slowly extrude the filaflex into the hot-end.
3. **Adjust filament clamping range.** The extruder arm pushes filament onto the extruder drivewheel. When using flexible filaments it might be that the filament is squashed too much causing a lot of friction and eventually it buckles and clogs the extrusion.

<http://www.felixprinters.com/downloads/1.%20Pro%20Series/2.%20FELIX%20Pro%202/2.%20Tips%20%26%20Tricks/How%20to%20-%20Adjust%20filament%20clamping%20range.pdf>

Loading filament.

It is recommended to load filament via the interface at the printer. Goto *Control* => *Change filament* => Choose the correct filament and/or temperature.

1. **Cut the end of the filament in a skew manner.** The extruder gears might find it difficult to get grip onto the first part of the flexible filament which is fed into the extruder.
2. **Extrude filament until the first drip comes out.** Then slowly extrude more piece by piece. Do not extrude in a continuous feed at high speed as that will increase chances of buckling.
3. **Optional: Lower the overall print speed.** Via the display unit take the following steps after starting the print. Press the rotary button. Then scroll down to Speed Mul. And lower it to 50%. Then by trial and error increase the speed.

14 Material Data Safety Sheet

14.1 PLA

Hazards Identification

Appearance:	Clear, translucent, opaque, pellets.
Physical state:	Solid
Odor:	Sweet

Potential health effects:

Eye contact: Contact with eyes may cause irritation.

Skin contact: Substance may cause slight skin irritation.

Ingestion: Ingestion may cause gastrointestinal irritation, nausea, vomiting and diarrhoea.

Inhalation: Inhalation of dust may cause shortness of breath, tightness of the chest, a sore throat and cough. Low hazard for usual industrial or commercial handling.

Target organ effects: There were no target organ effects noted following ingestion or dermal exposure in animal studies.

Sensitization: Did not cause sensitisation on laboratory animals

Flammability: Fine dust dispersed in air may ignite.

First-aid measures

Eye contact: Rinse immediately with plenty of water, also under the eyelids, for at least 15 minutes. Call a physician immediately.

Skin contact: Rinse immediately with plenty of water for at least 15 minutes. If skin irritation persists, call a physician. Cool skin rapidly with cold water after contact with hot polymer.

Inhalation: Move to fresh air. Call a physician immediately.

Ingestion: Drink water as a precaution. Never give anything by mouth to an unconscious person. Do not induce vomiting without medical advice. Call a physician immediately.

Notes to physician: Treat symptomatically.

Fire Fighting Measures

Flammability:

Autoignition temperature: 388°C

Flammability Limits in Air

Flammable limits in air - lower (%): Not determined

Flammable limits in air - upper (%): Not determined

Suitable extinguishing media: Foam. Water. Carbon dioxide (CO₂). Dry chemical. Alcohol resistant foams are preferred if available. General-purpose synthetic foams (including AFFF) or protein foams may function, but much less effectively.

Extinguishing media which must not be used for safety reasons: No information available
Hazardous decomposition products: Burning produces obnoxious and toxic fumes Aldehydes Carbon monoxide (CO) carbon dioxide (CO₂)

Special protective equipment for firefighters: As in any fire, wear self-contained breathing apparatus pressure-demand, MSHA/NIOSH (approved or equivalent) and full protective gear. Under fire conditions: Cool containers / tanks with spray water. Water mist may be used to cool closed containers.

Other information: Fine dust dispersed in air may ignite. Risks of ignition followed by flame propagation or secondary explosions shall be prevented by avoiding accumulation of dust, e.g. on floors and ledges.

Handling and Storage

Safe handling advice: Avoid contact with skin and eyes. Avoid dust formation. Workers should be protected from the possibility of contact with molten material during fabrication. Low hazard for usual industrial or commercial handling. Use personal protective equipment.

Storage:

Store in cool place. Keep at temperatures below 122F (50 °C). No special restrictions on storage with other products.

Toxicological Information

Principle Routes of Exposure: Eye contact. Skin contact. Inhalation. Ingestion.

Acute toxicity: There were no target organ effects noted following ingestion or dermal exposure in animal studies.

Local effects: May cause eye/skin irritation. Product dust may be irritating to eyes, skin and respiratory system. Caused mild to moderate conjunctival irritation in eye irritation studies using rabbits. Caused very mild redness in dermal irritation studies using rabbits (slightly irritating). Ingestion may cause gastrointestinal irritation, nausea, vomiting and diarrhoea.

Long term toxicity: Did not cause skin allergic reactions in skin sensitization studies using guinea pigs.

Specific effects: May cause skin irritation and/or dermatitis. Ingestion may cause gastrointestinal irritation, nausea, vomiting and diarrhoea.

Inhalation of dust may cause shortness of breath, tightness of the chest, a sore throat and cough. Burning produces irritant fumes.

Target organ effects: There were no target organ effects noted following ingestion or dermal exposure in animal studies.

Skin: LD50/dermal/rabbit > 2000 mg/kg

Ingestion: LD50/oral/rat > 5000 mg/kg.

Ecological Information

Bioaccumulation: Does not bioaccumulate. Inherently biodegradable.

Ecotoxicity effects: EC50/72h/algae > 1100 mg/L

Disposal Considerations

Waste from residues / unused products: In accordance with local and national regulations. Do not contaminate ponds, waterways or ditches with chemical or used container. Contact manufacturer.

THE COMPANY HAS NO CONTROL OVER THE MANAGEMENT PRACTICES OR MANUFACTURING PROCESSES OF PARTIES HANDLING OR USING THIS MATERIAL. THE INFORMATION PRESENTED HERE PERTAINS ONLY TO THE PRODUCT AS SHIPPED IN ITS INTENDED CONDITION.

(Composition/Information On Ingredients).

Contaminated packaging: Empty remaining contents. Do not re-use empty containers. Empty containers should be transported/delivered using a registered waste carrier to local recyclers for disposal.

14.2ABS

Hazards Identification

This product is not classified as dangerous according to EC criteria.

First-aid measures

Eye Contact: Flush eyes with plenty of water; remove contact lenses after the first 1-2 minutes then continue flushing for several minutes. Only mechanical effects expected. If effects occur, consult a physician, preferably an ophthalmologist.

Skin Contact: If molten material comes in contact with the skin, do not apply ice but cool under ice water or running stream of water. DO NOT attempt to remove the material from skin. Removal could result in severe tissue damage. Seek medical attention immediately.

Inhalation: Move person to fresh air; if effects occur, consult a physician.

Ingestion: If swallowed, seek medical attention. May cause gastrointestinal blockage. Do not give laxatives. Do not induce vomiting unless directed to do so by medical personnel.

Notes to Physician: If burn is present, treat as any thermal burn, after decontamination. No specific antidote. Treatment of exposure should be directed at the control of symptoms and the clinical condition of the patient.

Fire Fighting Measures

Extinguishing Media: Water fog or fine spray. Dry chemical fire extinguishers. Carbon dioxide fire extinguishers. Foam.

Fire Fighting Procedures: Keep people away. Isolate fire and deny unnecessary entry. Soak thoroughly with water to cool and prevent re-ignition. If material is molten, do not apply direct water stream. Use fine water spray or foam. Cool surroundings with water to localize fire zone. Hand held dry chemical or carbon dioxide extinguishers may be used for small fires

Special Protective Equipment for Firefighters: Wear positive-pressure self-contained breathing apparatus (SCBA) and protective fire fighting clothing (includes fire fighting helmet, coat, trousers, boots, and gloves). If protective equipment is not available or not used, fight fire from a protected location or safe distance.

Unusual Fire and Explosion Hazards: Pneumatic conveying and other mechanical handling operations can generate combustible dust. To reduce the potential for dust explosions, do not permit dust to accumulate. Dense smoke is produced when product burns.

Hazardous Combustion Products: During a fire, smoke may contain the original material in addition to combustion products of varying composition which may be toxic and/or irritating. Combustion products may include and are not limited to: Nitrogen oxides. Carbon monoxide. Carbon dioxide. Combustion products may include trace amounts of: Styrene. Hydrogen cyanide

Handling and Storage

Handling

General Handling: No smoking, open flames or sources of ignition in handling and storage area. Good housekeeping and controlling of dusts are necessary for safe handling of product. Avoid breathing process fumes. Use with adequate ventilation. When appropriate, unique handling information for containers can be found on the product label. Workers should be protected from the possibility of contact with molten resin. Do not get molten material in eyes, on skin or clothing. Pneumatic conveying and other mechanical handling operations can generate combustible dust. To reduce the potential for dust explosions, electrically bond and ground equipment and do not permit dust to accumulate. Dust can be ignited by static discharge.

Storage

Store in accordance with good manufacturing practices

Personal Protection

Eye/Face Protection: Use safety glasses. If there is a potential for exposure to particles which could cause eye discomfort, wear chemical goggles. If exposure causes eye discomfort, use a full-face respirator. Use safety glasses. Safety glasses should be consistent with Directive 89/686/EEC Category 2. If there is a potential for exposure to particles which could cause eye discomfort, wear chemical goggles. Chemical goggles should be consistent with EN 166 or equivalent. If exposure causes eye discomfort, use a full-face respirator.

Skin Protection: No precautions other than clean body-covering clothing should be needed.

Hand protection: Chemical protective gloves should not be needed when handling this material. Consistent with general hygienic practice for any material, skin contact should be minimized. Use gloves with insulation for thermal protection (EN 407), when needed. Use gloves to protect from mechanical injury. Selection of gloves will depend on the task.

Respiratory Protection: In dusty or misty atmospheres, use an approved particulate respirator. Use an approved air-purifying respirator when vapors are generated at increased temperatures or when dust or mist is present. Use the following CE approved air-purifying respirator: When dust/mist are

present use a/an Particulate filter, type P2. When combinations of vapors, acids, or dusts/mists are present use a/an Organic vapor cartridge with a particulate pre-filter, type AP2.

Ingestion: Use good personal hygiene. Do not consume or store food in the work area. Wash hands before smoking or eating.

Engineering Controls

Ventilation: Good general ventilation should be sufficient for most conditions. Local exhaust ventilation may be necessary for some operations

Toxicological Information

Acute Toxicity

Ingestion

Very low toxicity if swallowed. Harmful effects not anticipated from swallowing small amounts. May cause choking if swallowed.

Estimated LD50, Rat > 5,000 mg/kg

Eye Contact

Solid or dust may cause irritation or corneal injury due to mechanical action. Elevated temperatures may generate vapor levels sufficient to cause eye irritation. Effects may include discomfort and redness.

Skin Contact

Essentially nonirritating to skin. Mechanical injury only. Under normal processing conditions, material is heated to elevated temperatures; contact with the material may cause thermal burns.

Skin Absorption

No adverse effects anticipated by skin absorption. Estimated LD50, Rabbit > 2,000 mg/kg

Inhalation

No adverse effects are anticipated from single exposure to dust. Vapors/fumes released during thermal processing may cause respiratory irritation.

Repeated Dose Toxicity

Additives are encapsulated in the product and are not expected to be released under normal processing conditions or foreseeable emergency.

Ecological Information

CHEMICAL FATE

Movement & Partitioning

No bioconcentration of the polymeric component is expected because of its high molecular weight. In the terrestrial environment, material is expected to remain in the soil. In the aquatic environment, material will sink and remain in the sediment.

Persistence and Degradability

This water-insoluble polymeric solid is expected to be inert in the environment. Surface photo degradation is expected with exposure to sunlight. No appreciable biodegradation is expected.

ECOTOXICITY

Not expected to be acutely toxic, but material in pellet or bead form may mechanically cause adverse effects if ingested by waterfowl or aquatic life.

Disposal Considerations

For uncontaminated material the disposal options include mechanical and chemical recycling or energy recovery. In some countries landfill is also allowed. For contaminated material the options remain the same, although additional evaluation is required. For all countries the disposal methods must be in compliance with national and provincial laws and any municipal or local by-laws. All disposal methods must be in compliance with the EU framework Directives 91/156/EEC, 91/689/EEC and their subsequent adaptations, as implemented in National Laws and Regulations, as well as EU Directives dealing with priority waste streams. Transboundary shipment of wastes must be in compliance with EU Regulation 259/93 and subsequent modifications.

15 Appendix: Terms Of Service

1. Scope

a) These Terms and Conditions shall apply to all purchases submitted or to be submitted by you for any item, service or subscription offered to you on or via the FELIXprinters website, a FELIXprinters device or other FELIXprinters application (referred to in these Terms and Conditions as the "Products"), including, but not limited to, (i) hardware devices, accompanying items and accessories including devices, items or accessories containing pre-installed software ("Hardware"), (ii) FELIXprinters software, including content and content programs offered by FELIXprinters and all Internet-based downloadable ("Software") and (iii) services offered by FELIXprinters from time to time ("Services"), which may include (separately or bundled) Internet-based services, (third party) functionality or content, whether offered to you on a subscription basis ("Subscription") or on a pre-paid basis and delivered in one or more parts.

2. Orders

a) Any purchase order submitted is subject to acceptance by FELIXprinters. Only upon acceptance by FELIXprinters by way of an order confirmation is the agreement concluded.

b) FELIXprinters reserves the right to reject any orders in full or in part or to apply a maximum order amount.

c) All orders for Hardware are subject to stock availability.

3. Price and payment

a) Prices indicated on the website are exclusive of state and local sales and use taxes. You are responsible for any such state and local sales and use taxes, and any other taxes and government levies, if any, associated with your order. Shipping and handling charges (if any) will apply in addition to the sale price indicated on the website and the applicable sales and use taxes. Prices are subject to change at any time but will not affect orders for Hardware, Software, or Services made prior to the date of the change (subject to clause 7c).

b) All orders must be paid for through the payment service as made available by FELIXprinters ("Payment Service"). In order to submit orders and use the Payment Service you must supply details of your preferred payment method, billing and shipping address (if applicable) and/or any other details necessary to complete the order.

4. Delivery and risk of loss

a) FELIXprinters will endeavor to deliver or activate the Product within thirty (30) days of order acceptance. If multiple Products are ordered, FELIXprinters reserves the right to deliver or activate each Product separately.

b) Products will be delivered either to your delivery address or possession, or electronically. The risk of loss or damage to the Products will pass to you at the moment the Products are delivered to your delivery address or possession.

c) If you refuse or neglect to take delivery of the Products, FELIXprinters reserves the right to charge you for the reasonable cost of storing and shipping the Products until delivery can be made.

d) If delivery to you should fail for any reason outside of FELIXprinters's control, FELIXprinters reserves the right to cancel the purchase agreement and refund any moneys paid

e) If FELIXprinters delivers a Product or an amount of a Product that you did not order or activates a Product on your device by mistake, you shall immediately inform FELIXprinters of its mistake by email via info@FELIXprinters.com and you shall, at FELIXprinters's request, immediately arrange for the return of the Product (the costs of which shall be met by FELIXprinters), de-install or destruct the Product.

f) Acceptance of a non-ordered Product or amount of a Product does not relieve you from acceptance and payment of the Product you initially ordered, unless otherwise agreed with FELIXprinters.

5. Return Policy

- a) FELIXprinters allows you to return Hardware for any reason provided that it has not yet been used at any time during the fourteen (14) business days following the date of receipt at your delivery address. If the item has not been opened, FELIXprinters will refund the purchase price actually paid minus shipping and handling charges. If the item has been opened, FELIXprinters will charge a 15% restocking fee in addition to shipping and handling charges. FELIXprinters will not issue refunds for products that have been defaced, altered, used, or damaged in any way. All requests for refunds are subject to inspection by FELIXprinters of the returned item. FELIXprinters will issue refunds through a bank transfer or PayPal. If you choose to return any Hardware, you must contact FELIXprinters during the fourteen (14) business days following receipt by email via info@FELIXprinters.com to obtain a Return Materials Authorization number and return the Hardware in its original packaging, free of all interests, liens, or claims otherwise, to the address provided by FELIXprinters. FELIXprinters will not issue any refunds in response to requests made more than fourteen (14) business days following receipt of the item. FELIXprinters will only accept returns on items purchased directly from the FELIXprinters store.
- b) Purchases of Software may be cancelled in accordance with clause 5(a) provided that the seal has not been broken nor tie wraps are cut loose. Downloading, installing or activating Software are all considered as breaking the seal.
- c) You agree that the supply of Services by FELIXprinters will commence immediately on FELIXprinters's acceptance of your purchase order or placed order via the website. You will not be able to cancel the purchase agreement after supply of the Services commences.
- d) All sales of products sold as Refurbished are final.

6. License, Copyright & Confidentiality

- a) Subject to these Terms and Conditions, you are granted a license to reproduce in order to install and execute the Software, Services and/or the data, information, functionality or other content ("Content") provided to you as part of the Hardware or via for personal and private use only on the terms set out in this article 6 ("License"). You may install and use the Software, Services and Content on only one computer device at any time and in combination with only one Product. You may not provide the Software, Services or Content to others, directly or indirectly for their or anyone else's use. This License is non-exclusive and non-transferable which means that FELIXprinters is free to license the Software, Services and Content to other customers and that your right to use the Software, Services and Content cannot be transferred by you to someone else or to another piece of Hardware. This License does not include any right to obtain future upgrades, updates or supplements to the Software, Services or Content. If upgrades, updates or supplements to the Software, Services or Content are obtained, however, the use of such upgrades, updates or supplements will be governed by these Terms and Conditions or such other terms and conditions as you shall be asked to accept prior to FELIXprinters supplying you with the relevant upgrade, update or supplement.
- b) FELIXprinters reserves the right, with or without notice, to discontinue update, upgrade and supplement services provided to you or made available to you through the use of the Software, Services or Content, unless the provision of such updates, upgrades or supplements forms an integral part of the Product, as indicated by FELIXprinters at the time of sale.
- c) Without prejudice to any other rights, FELIXprinters may immediately terminate the License without notice of default being required if you fail to comply with any material term of these Terms and Conditions which shall be understood to include clauses 6 and 9. In such event, you must destroy all copies of the Software and all of its component parts as well as any Content.
- d) Copyright and other intellectual, industrial and/or proprietary rights to the Software, to the Content, the Services and to any copies made of it are owned by FELIXprinters and/or its suppliers. FELIXprinters permits you to use the Software, Services and Content only in accordance with these Terms and Conditions. All rights not specifically granted in these Terms and Conditions are reserved by FELIXprinters. You may either (a) make one copy of the Software solely for backup or archival purposes, or (b) transfer the Software to a single medium provided the original is kept solely for backup or archival purposes. Product manual(s) or written materials may not be copied, except for your own use. You may not copy, download, upload or in any other way reproduce Content, except for creating one copy solely for backup or archival purposes. You do not acquire ownership of the Software or Content.
- e) You acknowledge and agree that the Products were developed at considerable time and expense by FELIXprinters and are confidential to, and a trade secret of, FELIXprinters and/or other third parties. You undertake to maintain the Products in strict confidence and not to disclose or provide access to the Product to any third party.

7. Third Party Software Materials

FELIXprinters Products may make use of third party software codes, data, information functionality, other content and algorithms ("Third Party Materials"). The use of Third Party Materials included in the Products may be subject to other terms and conditions. The official copyright notices

and specific license conditions of these Third Party Materials are to be found in or via our website. You hereby agree that the submission of any order implies that you have read and accepted the terms and conditions for any Third Party Materials included in the Products ordered.

8. Other Restrictions

Renting, lending, public presentation, performance or broadcasting or any other kind of distribution of the Products is prohibited. Other than as permitted by applicable legislation, you will not, and will not allow any person to, modify the Products or any part thereof, to analyze it by means of reverse engineering, to decompile or disassemble the Products, or to break or circumvent encryption or to allow or enable third parties to do so.

9. Limited Warranty

a) FELIXprinters does not and cannot warrant that the Products operate in a manner that is completely error-free nor that any information provided is always accurate. Calculation errors may occur when using systems such as those caused by local environmental conditions and/or incomplete or incorrect data.

b) FELIXprinters offers a limited warranty that the Hardware will be free from defects in workmanship and materials under normal use ("Defects") for a period of one (1) year from the date the Hardware was purchased ("Warranty Period"). Any warranty obligation of FELIXprinters under this Section is expressly conditioned on your compliance with this Agreement. During the Warranty Period, the Hardware will be repaired or replaced by FELIXprinters ("Limited Warranty") without charge for either parts or labor. If the Hardware is repaired after the Warranty Period has expired, the Warranty Period for the repair will expire six (6) months after the date of repair. This warranty does not cover Software or Services.

c) This Limited Warranty does not cover damage caused by normal wear and tear or as a result of the Hardware being opened or repaired by someone not authorized by FELIXprinters, and does not cover damage caused by: misuse, moisture, liquids, proximity or exposure to heat and accident, abuse, non-compliance with the instructions supplied with the Hardware, neglect or misapplication. The Limited Warranty does not cover physical damage to the surface of the Hardware.

d) EXCEPT FOR THIS LIMITED WARRANTY, AND TO THE MAXIMUM EXTENT PERMITTED BY APPLICABLE LAW, FELIXprinters AND ITS SUPPLIERS PROVIDE THE PRODUCTS "AS IS AND WITH ALL FAULTS", AND HEREBY DISCLAIM ALL OTHER WARRANTIES AND CONDITIONS, WHETHER EXPRESS, IMPLIED OR STATUTORY, INCLUDING, BUT NOT LIMITED TO, ANY (IF ANY) IMPLIED WARRANTIES, DUTIES OR CONDITIONS OF MERCHANTABILITY, NON-INFRINGEMENT, QUIET ENJOYMENT, SYSTEM INTEGRATION, TITLE, SATISFACTORY QUALITY, OF FITNESS FOR A PARTICULAR PURPOSE, OF RELIABILITY OR AVAILABILITY, OF ACCURACY OR COMPLETENESS OF RESPONSES, OF RESULTS, OF WORKMANLIKE EFFORT, OF LACK OF VIRUSES, AND OF REASONABLE CARE AND SKILL, ALL WITH REGARD TO THE PRODUCTS; AS WELL AS THE PROVISION OF OR FAILURE TO PROVIDE SUPPORT OR OTHER SERVICES, INFORMATION, SOFTWARE, AND RELATED CONTENT THROUGH THE PRODUCTS OR OTHERWISE ARISING OUT OF THE USE OF THE PRODUCTS. ALSO, THERE IS NO WARRANTY OR CONDITION OF QUIET ENJOYMENT, QUIET POSSESSION, OR NON-INFRINGEMENT WITH REGARD TO THE PRODUCTS.

e) In order to make a claim under the Limited Warranty of a Defect, you must contact FELIXprinters by email during the Warranty Period via to explain the Defect and to obtain a Return Materials Authorization number if necessary. The Hardware must be returned to FELIXprinters as soon as possible following your notification of the Defect, along with an explanation of the Defect, to the address provided by FELIXprinters. You must comply with any other return procedures stipulated by FELIXprinters, if any.

f) This Limited Warranty is the only express warranty made to you and is provided in place of any other express warranties or similar obligations (if any) created by any advertising, documentation, packaging, or other communications.

g) If applicable law requires any implied warranties with respect to the Hardware, all such warranties are limited in duration to one (1) years. Some states and/or jurisdictions do not allow limitations on how long an implied warranty lasts, so the above may not apply to you. The provisions of this clause 9 do not affect any of your legal rights under applicable national legislation governing the sale of consumer goods.

h) This Limited Warranty is not transferable.

i) This clause 9 sets forth your sole and exclusive remedy in connection with any warranties granted by FELIXprinters hereunder.

10. Limitation of Liability

a) NEITHER FELIXPRINTERS NOR ITS SUPPLIERS SHALL BE LIABLE TO YOU OR TO ANY THIRD PARTY FOR ANY INDIRECT, INCIDENTAL, CONSEQUENTIAL, SPECIAL, PUNITIVE, OR EXEMPLARY DAMAGES (INCLUDING IN EACH CASE, BUT NOT LIMITED TO, DAMAGES FOR THE INABILITY

TO USE OR ACCESS THE PRODUCTS, LOSS OF DATA, LOSS OF BUSINESS, LOSS OF PROFITS, BUSINESS INTERRUPTION OR THE LIKE) ARISING OUT OF THE USE OF OR INABILITY TO USE THE PRODUCTS, EVEN IF FELIXPRINTERS HAS BEEN ADVISED OF THE POSSIBILITY OF SUCH DAMAGES.

b) NOTWITHSTANDING ANY DAMAGES THAT YOU MIGHT INCUR FOR ANY REASON WHATSOEVER (INCLUDING, WITHOUT LIMITATION, ALL DAMAGES REFERENCED HEREIN AND ALL DIRECT OR GENERAL DAMAGES IN CONTRACT OR ANYTHING ELSE), THE ENTIRE LIABILITY OF FELIXPRINTERS AND ANY OF ITS SUPPLIERS ARISING FROM OR RELATED TO THE USE OF THE PRODUCTS SHALL BE LIMITED TO THE AMOUNT ACTUALLY PAID BY YOU FOR THE PRODUCTS CONCERNED.

c) Some jurisdictions do not allow the exclusion or limitation of incidental or consequential damages, so the above limitations or exclusions may not apply to you. The above limitation of liability does not affect any legal rights under the applicable national legislation.

11. Export Controls

You will comply with all applicable laws and regulations, including without limitation the Dutch Administration Act, regarding the export of technology with respect to the Products.

12. Force Majeure

Force majeure means circumstances that impede the fulfillment of FELIXprinters's obligations under these Terms and Conditions which are not within FELIXprinters's reasonable control, including late and/or delayed deliveries and incomplete deliveries by FELIXprinters caused by circumstances beyond FELIXprinters's reasonable control. In a force majeure situation all of FELIXprinters's obligations shall be suspended. Should the period in which FELIXprinters cannot fulfill its obligations as a result of force majeure continue for longer than ninety (90) calendar days, both parties shall be entitled to dissolve the purchase agreement in writing without there being an obligation to pay any compensation whatsoever arising out of or in connection with that dissolution.

13. Privacy

FELIXprinters will not disclose information regarding your personal details, account or transactions to any third party other than in accordance with the privacy policy from Dutch law.

FELIXprinters holds the right to show your company name and logo in FELIXprinters's promotions, only in the context of you being one of FELIXprinters's customers. ("Our customers include ...[Buyer company name and logo]")

14. Links to Third Party Websites

FELIXprinters is not responsible for the content of any third-party websites or services, any links contained in third-party websites or services, or any changes or updates to third-party websites or services. Where FELIXprinters provides links and/or access to third-party websites and/or services it is only as a convenience to you, and the inclusion of any link or access does not imply an endorsement by FELIXprinters of the third-party site or service.

15. Third Party Rights

Third parties have no rights under applicable legislation in relation to the rights of third parties to rely upon or to enforce any term of these Terms and Conditions but that does not affect any right or remedy of a third party which exists or is available apart from such applicable legislation.

16. Survival

Any provisions in these Terms and Conditions which by their nature extend beyond the termination or expiration of any sale or license of the Products will remain in effect.

17. Severability

If any provision of these Terms and Conditions is deemed to be void, invalid, unenforceable or illegal, the other provisions shall continue in full force and effect. You and FELIXprinters are deemed to have agreed to new terms and conditions in substitution for such invalid provisions. These new terms and conditions shall be interpreted, as regards their contents and effect, as closely as possible to the original text as written but in such a way that rights can indeed be derived from them.

18. Governing law

These Terms and Conditions and any disputes related to these Terms and Conditions or to the purchase and use of the Products or otherwise are subject to the laws of The Netherlands. The United Nations Convention on Contracts for the International Sales of Goods is hereby excluded from application to these Terms and Conditions. All disputes arising out of these Terms and Conditions shall be settled by courts venued in Amsterdam, which will have exclusive jurisdiction in respect of any such disputes.

19. Translations

This English version of these Terms and Conditions is the version that governs your purchase, of Products from FELIXprinters if you are located in the Unites States of America. Should you have any questions, suggestions or complaints concerning your order, your purchase, these Terms and Conditions, or if you desire to contact FELIXprinters for any reason, please do so by email by visiting FELIXprinters's website.